

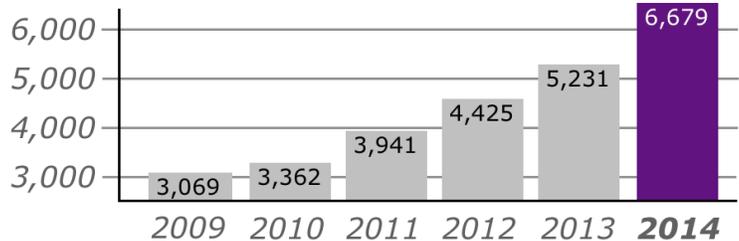


2014 Outcomes & Results

YES Institute evaluates its work to ensure high-quality outcomes for all people and organizations we serve. This report highlights the accomplishments of YES Institute.

How many were served?

We served **6,679 people** this year, a 96% increase since 2009.



This includes 5,441 participants across

169 *Community Dialogues* and 21 courses, a **77%** increase since 2009.

YES staff reached an additional 1,238 participants through the Youth Gang Resource Center program.

How did participants rate YES Institute?

98% of Communication Solutions™ and education course attendees rated their courses “worthwhile” or “extremely worthwhile” [N=551].

93% of Community Dialogues participants anonymously rated their experiences as “worthwhile” or “extremely worthwhile” [n=2,919].

What outcomes were accomplished?

- Became a **national consultant with the federal government** through SAMHSA’s Technical Assistance Network, providing training to Systems of Care in Mississippi, New Mexico, and Puerto Rico. YES Institute’s models are being referred to as best-practice approaches among the diverse dependency communities across the US. Our work is expanding nationally.



- Formed a training and family medical referral partnership with **Niklaus Children’s Hospital Pediatric Endocrinology** department (formerly Miami Children’s Hospital) and **Care Resource**. When Nicklaus Children’s Hospital and Care Resource refers clients to us, families discover our education courses, our bullying prevention and school support and consultation services, including a support network of volunteer families.





- Managed **100 urgent medical and mental health** referral calls and **46 in-person individual and family consultations**, linking clients to local direct service providers trained in gender and orientation.
- Formed a new partnership with **Broward County Public Schools (BCPS)**, Department of Diversity, Cultural Outreach and Prevention, to conducting workshops for prevention liaisons, school counselors, teachers, and Gay-Straight Alliance student clubs.
- Continued a partnership with **Miami-Dade County Public Schools (MDCPS)**, Division of Student Services, providing 24 faculty and student presentations, consultations with school counselors, and training for district school psychologists.
- Engaged with the justice system by providing ongoing trainings and consultation with **Pre-Trial Justice Institute** in Washington, DC and training **Florida Family Court Judges** and mediators.
- Staffed the **Youth Gang Resource Center** in collaboration with the Institute for Child & Family Health, providing youth gang and violence prevention across Miami reaching 1,238 participants.
- Fulfilled requests from **private and charter schools** for full-day, middle and high school student and faculty sessions, including Doral Preparatory Academy, International Studies Charter High School, Miami Country Day School, and Westchester Academy in Los Angeles, CA.
- Provided five full days of student and faculty dialogues and courses reaching 367 participants at **University of North Georgia** at Dahlonega, Gainesville, and Oconee campuses.

Who joined staff this year?



Umut Dursun, MA, is our new Community Liaison. He is the consummate professional on gender and orientation, having made his own transition after traversing difficulties experienced from being assigned “female” at birth. Umut is originally from Texas raised by his Turkish family. He is a former high school teacher and a US Marines Corps Veteran.



Visnia Scanio has served for over 9 years in the foster care community working directly with children who have been abused and neglected. As Administrative Manager, Visnia is the office anchor for YES. Originally from Chile, she is fluent in Spanish, ensuring our work is available for Spanish-speaking families.



What is YES Institute's impact on participants?

Respondent data showing high pre-test levels of knowledge, tools, and comfort levels (i.e., ceiling effects) are filtered out prior to pre/post analysis.

KNOWLEDGE & TOOLS

92% increased their knowledge of gender and orientation topics [n=350];

88% felt more equipped to handle situations that could arise in their professional or personal lives on gender and orientation [n=497] at post-test.

VERBAL CLIMATE

92% increased their willingness to speak up when hearing anti-gay slurs [n=632];

80% committed to decreasing their own usage of anti-gay slurs [n=117] at post-test.

ATTITUDE SHIFTS

74% increased their comfort level with people perceived as gay, lesbian, and bisexual [n=141];

83% increased their comfort level with people perceived as transgender [n=366] at post-test.



Athena addressing students at the University of Miami, Miller School of Medicine.



How prevalent are “anti-gay” slurs and bullying?

54% of survey respondents report hearing “anti-gay” slurs on a *weekly or daily basis*, and **26%** witness seeing “anti-gay” physical violence on a *monthly, weekly or daily basis* in their school, university campus, or workplace (n=3,470).

Aren’t people now talking about this more?

73% of *Community Dialogues* attendees report YES Institute is among their first public educational talk on gender and orientation topics (46% report YES Institute as their first, 27% report just one prior educational talk on these topics [n=2,919]).

Community Dialogues Participant Demographics

PROFESSIONS	ETHNIC BACKGROUNDS
21% Therapists and psychologists	34% Hispanic / Latino
18% Teachers and administrators	25% European descent non-hispanic
18% Nurses, doctors and hospital staff	15% African descent
9% Non-profit sector	12% Other identified ethnicity
5% Business sector	6% Caribbean descent
(29% listed various other professions)	6% Multi-ethnic

AGES

The youngest participant served was 11 and the oldest person was 83 years old [n=2,919]. **36%** of participants are in 11–17 age group; **29%** are 18–24; **26%** are 25–44; **9%** are 45 & above.

PARENTING STATUS

Parents comprise **40%** of course participants [N=551], whereas parents comprise **18%** of *Community Dialogues* attendees [n=2,919].

COURSE PARTICIPANTS

Among course attendees, **66%** reside in Miami-Dade County, **19%** are residents of Broward & West Palm Beach counties, **14%** reside outside the state, **1%** reside in Central Florida [N=551].

*** For detailed info about our program evaluation methods, survey instrument, and statistical analysis, please call the office.**